



03 February 2020

## Service arrangement during the outbreak of novel coronavirus

Dear valued customer,

Thank you for using Linde HKO service. In response to the latest developments related to the novel coronavirus, our company is actively coordinating resources and doing our best to ensure production and product transportation. Because there may be unforeseen circumstances at any time, once it occurs and results in changes in order fulfillment, we will promptly notify your company and take relevant measures to minimize the adverse impact on your company as much as possible. We urge you to fully understand.

With **Linde HKO eShop** ([www.linde.hk/shop](http://www.linde.hk/shop)), you can place your order at anytime and anywhere, view and download your account documents such as statement, invoice and delivery note.

Any further enquiries, please contact our Customer Service Centre at +852.2372-2288 or email to [eshophko.lg.cn@linde.com](mailto:eshophko.lg.cn@linde.com).

Thank you again for your support.

Yours sincerely,  
Linde HKO Ltd.

Try our Mobile App





## 有關新型冠狀病毒爆發期間的服務安排

尊敬的客戶：

感謝您使用林德港氧的服務。為了應對與新型冠狀病毒有關的最新發展，我司正在積極協調資源，並儘最大努力確保生產和產品運輸。由於隨時可能發生不可預見的情況，一旦發生並導致訂單履行發生變化，我們將盡快通知您的公司並採取相關措施，以儘可能減少對您公司的影響。懇請貴司給予充分理解。

透過林德港氧網上商店 ([www.linde.hk/shop](http://www.linde.hk/shop))，您可以隨時隨地下訂單、查看和下載帳戶文件，例如月結單、發票和送貨單。

如有進一步查詢，請致電我們的客戶服務中心 +852.2372-2288 或電郵至 [eshophko.lg.cn@linde.com](mailto:eshophko.lg.cn@linde.com)。

再次感謝您的支持。

此致

林德港氧有限公司

二零二零年二月三日

立即試用手機 App



林德港氧網上商店



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